AGENDA

SPRINGFIELD REGIONAL HUMAN RIGHTS AUTHORITY

REGULAR MEETING OF FEBRUARY 28, 2012

I. CALL TO ORDER

- A. Roll Call Determination of a quorum present.
- B. Introductions by Chairperson
- C. Confidentiality statement presented
- D. Changes in Agenda:
 - 1. Does any member, coordinator, or visitor wish to change the agenda?
 - 2. Does any guest wish to speak on an agenda item?

II. MINUTES

- A. Corrections or changes for the minutes of the January 24, 2012 meeting.
- B. Approval

III. COMMUNICATIONS:

IV. NEW BUSINESS

New complaints -

12-050-9011 – A nursing home does not maintain appropriate care, including updates regarding care for pressure sores, updated treatment plans regarding care and changing needs for care. Evidence that a resident had not been attended to (repositioned) for 5 hours during a shift. The HRA tabled opening the case until the coordinator can obtain and review a copy of the report and plan of correction from the Illinois Department of Public Health.

12-050-9014 - A person was admitted to a regional hospital psychiatric unit feels that the hospital did not offer adequate and humane treatment. After admission and during group session, the patient drew a picture of the head nurse, portraying her as the devil. The patient knew it was not appropriate and childish that he had shown it to other patients however, the lead nurse was retaliatory throughout his stay because of that picture. The patient stated that when the nurse got word that there were three new patient's coming in, she made fun of the new patients. At 10:30 that night while attempting to calm himself, staring at a wall and did not realize how much time had passed. When a tech asked him what he was doing, he [the tech] concluded that the patient was threatening to jump out the window. The Nurse in

question pressed him regarding his anger level, while staff would normally ask a patient to contract for safety; this nurse implied that the patient was suicidal. The patient told the nurse that he was not suicidal but he was angry and they took him to another floor for restriction and restraint. The hospital financial department is harassing him because he stated he should not be billed because of the bad treatment that he got and that the staff wouldn't hear his complaints.

12-050-9015 - A person was at a hospital and restrained in 6 point restraints. Staff were very violent and force full. The consumer was responsible for a physical outburst but did not deserve for staff to retaliate by putting their knees in her chest and twisting the consumer's arms and legs.

12-050-9016 - a consumer was attacked on her living unit by another person and after the incident, the staff took away the victim's privileges and moved her to a more restrictive unit. Also, the consumer was scheduled for a court appearance on February 21st to consider her discharge, and the court date was canceled because agency staff had not prepared its documentation for court.

12-050-9017 - Staff at a facility want to take consumers to a hearing regarding the facility and allow them to speak on the benefits that they receive while living there. Guardian is concerned that the residents are being coerced into making statements because of their love of the staff when in reality they would prefer to live in an apartment and not the facility.

B. Other New Business:

V. UNFINISHED BUSINESS

- A. Case progress reports -
 - 1. 12-050-9001 Alton Mental Health Center sexual abuse notify guardian
- B. Reports of Findings
 - 1. 12-050-9013 Andrew McFarland Mental Health Center teeth
- C. Case Closures
 - 1. 11-050-9012 Andrew McFarland Mental Health Center stolen property
 - 2. 11-050-9017 Lincoln Prairie Behavioral Center NOR's
 - 3. 12-050-9003 Andrew McFarland Mental Health Center 3 parts
 - 4. 12-050-9008 Capital Care charge for transportation to Physician appointments
 - 5. 12-050-9010 SPARC Personal fund management

6. 12-050-9012 - Lincoln Prairie Behavioral Center - Admission

VI. ANNOUNCEMENTS AND COMMENTS

- A. Set next meeting (March 27, 2012 at Lincoln Prairie Behavioral Health Center)
- B. Schedule site visits
- B. Comments from the public

VII. <u>ADJOURNMENT</u>